

# CREDIT CARD FORM FOR AUTO BILLING, AUTO RESTORATION, AND/OR CALL IN PAYMENTS

Directions: Please fill out and provide requested information if using a Credit/Debit Card.  
(NOTE: We do not accept ATM cards.)

Credit/Debit Card Number: \_\_\_\_\_ Exp: \_\_\_\_\_ / \_\_\_\_\_

Your name printed as it appears on the Credit/Debit Card: \_\_\_\_\_

Circle one: CREDIT                      DEBIT  
Circle one: PERSONAL                  BUSINESS                  INTERNATIONAL

Credit/Debit/Check Card Holder Signature: \_\_\_\_\_

Street Address (The address where you receive your bank/credit card statements): \_\_\_\_\_

City: \_\_\_\_\_ State: \_\_\_\_\_ Zip: \_\_\_\_\_

Contact Phone Number (in case we have any questions): \_\_\_\_\_

Auto Billing                       Auto Restoration                       Call In Payment Only

## Terms for Auto Billing by Credit/Debit Card

You are authorizing dX/dY Voice Processing, Inc. (dX/dY) to charge your credit/debit card for the services rendered for the Corner Cube™ toll-free service. (This payment will be charged to your credit/debit card for the package price each month the day before your service is due to expire.) NOTE: If the auto billing date falls on a weekend or a holiday, we will run the auto payment on the business day before to make sure that your service is not interrupted.

The credit/debit card referenced on this form will be charged for the payment automatically each month. You can suspend a monthly charge to your credit/debit card by notifying dX/dY at any time prior to **4pm PST, 3 business days prior**, when the payment is scheduled to be deducted from your credit/debit card. If you wish to cancel auto billing or auto restoration, you must do so in writing at least 3 business days BEFORE the date your credit/debit card will be charged for the service in order to avoid these charges to your card. If your cancellation request comes in on or after the auto billing date, **THERE WILL BE NO REFUND.**

## Terms for Auto Restoration

dX/dY will charge your credit/debit card for \$5.90 for every 100 minutes that are placed on your Corner Cube™ service the following business day. Depending on your usage - this could be a daily charge or more than one could occur on the same day.

The auto restoration will continue until such time that either you or dX/dY cancels it. To cancel it you must do so in writing. You can fax or mail it to us with your signature and date. When you cancel, dX/dY will charge your credit/debit card on this form for any and all used minutes that were placed on your account the previous day to close out your account.

## Terms for Call in Payment

With this option, you are giving dX/dY permission to charge your credit/debit card for any monthly and/or minute charges when you call into our office **only**. This will in no way place you on auto billing or auto restoration and you understand that you are responsible for making sure your Corner Cube™ service does not run out of days or minutes.

## AGREEMENT

### PRE-PAID NATIONWIDE CORNER CUBE™ SERVICE:

All Corner Cube™ fees must be paid in advance. This includes fees for minutes. No credit will be extended. Message notification (by phone) will deduct minutes. Pager notification will deduct one minute per page. A toll-free number (800, 888, 877, or 866) cannot be used in message/pager notification. If you choose an 800 number rather than an 888, a monthly fee of \$10.00 will apply. Requesting an 800 number may delay the setup process if an 800 number is not immediately available in our inventory. ALL TOLL-FREE NUMBERS ARE RENTED AND SHALL REMAIN THE PROPERTY OF dX/dY Voice Processing, Inc. Greeting downloads: \$15.00 1) If downloading from an existing Toll free number on our system, may take up to 3 business days to complete. 2) If a CD is sent, it can take up to 10 business days once the CD is received. The download **MUST** be in a ".wav" format on the CD.

### METHODS OF PAYMENT:

dX/dY accepts the following forms of payment:  
**Certified funds** cashier's check, certified check or money order  
**Personal or Company check** NOTE: If your check is returned to us for any reason, your service will be discontinued immediately until certified funds are received. Any future payments will only be accepted by certified funds. A \$25.00 NSF fee will also be charged to your account if your check is returned.  
**Credit/Debit Cards:** We accept all major credit/debit cards such as Discover, American Express, Visa and MasterCard. (We cannot accept ATM cards)  
Your request for credit card payment will be processed and added to your Corner Cube™ service between 8AM and 5PM PST Monday through Friday. We are closed on weekends and all major holidays.  
**These processing hours are subject to change at any time without notice.**

### DECLINE OR NSF:

If your toll free number runs out of minutes or days due to a returned check or a declined credit card, **we will attempt to reach you BUT your Corner Cube™ service will be off.** It is your responsibility to make sure the funds are available at the time of payment.  
**For an NSF on a check:**  
Minutes will be removed from your Corner Cube™ toll-free number, up to the amount of the NSF item AND a \$25.00 fee will be applied. dX/dY Voice Processing, Inc. will reinstate your Corner Cube™ service once certified funds are received for the full amount due (including the NSF fee).

### REMINDER LETTERS AND ACCOUNT STATUS:

You will not receive a reminder letter.  
If your Corner Cube™ service is turned off due to non-payment, an NSF check, or a credit card decline we will not credit your account.  
No additional days or minutes will be added to your service while we wait to receive payment.

**THIS IS A PRE-PAID SERVICE, AND THERE ARE NO EXCEPTIONS.**

### MISCELLANEOUS CHARGES:

You will be charged for any and all calls to your Corner Cube™ toll-free number, **including any and all wrong number calls or unsolicited calls.** An additional charge of 8 minutes will be added to your Corner Cube™ account for any calls made from a pay phone.

By signing this form; you are agreeing to the terms and conditions of the agreement and agreeing to the terms and conditions of the payment option(s) you have chosen above. Furthermore; you are acknowledging that you understand that should your service shut off for non-payment; that dX/dY Voice Processing, Inc. will not extend time while waiting on a payment to arrive. **NO EXCEPTIONS.**

Signature: \_\_\_\_\_ Acct number or service number: \_\_\_\_\_

**dX/dY Voice Processing reserves the right to cancel any portion or all of this agreement at any time without notice.**

dX/dY Voice Processing, Inc.  
28 W. 3rd, Suite A  
Spokane, WA 99201

Attention: The Corner Cube™  
Phone: 800.600.5787  
Fax: 509.847.3947

Outbound calling, Direct Connect and One Step deduct an additional minute for each minute connected.  
**To hold a Corner Cube™ number without activating it is \$7/month.**

### OBSCENITY:

Obscenity and/or vulgarity will not be tolerated on Corner Cube™ greetings at any time. If a complaint is received, the Corner Cube™ service in question will be turned off immediately until the greeting is replaced.

### OTHER TERMS AND CONDITIONS:

All payments received will be applied to your monthly package unless noted as for additional minutes. Transfer minutes from one Corner Cube™ to another: \$5.  
On weekends and all major holidays payments will not be processed.  
Corner Cube™ toll-free numbers are only accessible in the continental US, not internationally.

### LAPSE OF SERVICE:

Should there be a service interruption due to phone company labor disputes, general phone company technical problems or our clerical or technical errors, dX/dY Voice Processing, Inc. will NOT be liable for any amount other than one month's service to be pro-rated based on the duration of the period of interruption. Upon request, a pro-rated credit for the duration of the lapse in service will be made to your account. dX/dY will not reimburse you for any additional costs, including, but not limited to, lost business, printed materials and/or advertising expenses. dX/dY will take all possible precautions to make sure that the assigned numbers are correctly assigned and activated at the time of issuance. Final responsibility remains with you to fully test each Corner Cube™ number BEFORE using such number or placing the number in an advertisement. dX/dY will not issue you a credit when service is interrupted due to weather or geographic events that have caused power outages (such as tornado, fire, flood, or earthquake).

### AGREEMENT:

**BY RENTING A CORNER CUBE™ VOICE MAIL, YOU AGREE TO THE TERMS AND CONDITIONS OF THIS AGREEMENT AND THE TERMS AND CONDITIONS OF THE PACKAGE(S) YOU ARE PURCHASING. ALL CORNER CUBE™ TOLL FREE NUMBERS ARE RENTED AND SHALL REMAIN THE PROPERTY OF dX/dY VOICE PROCESSING, INC.**

### TERMS OF THE PACKAGES:

All Corner Cube™ service packages are non-refundable. All minutes from the packages expire at the end of the month. Any additional minutes purchased during the month will rollover to the next month.

### TO CANCEL YOUR SERVICE:

You have 5 days to cancel after signup to receive a refund. After 5 days, there will be no refund. A written request must be submitted with a hand written signature requesting cancellation of your service. Send by fax or mail **ONLY.**